Project Directors
Pradeep Nair
Neethialnanthan Ari Ragavan

Module Writers
Elangkovan Narayanan Alagas & Pradeep Kumar Nair
Taylor’s University

Moderator
Hernia Subramonian

Editor
Sumangala Pillai

Developed by:
School of Hospitality, Tourism & Culinary Arts, Taylor’s University

© February 2012, Taylor’s University
All rights reserved. No part of this publication may be reproduced, or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or by any information storage and retrieval system, without the prior permission of the copyright holder.

Taylor’s University, Lakeside Campus, No. 1, Jalan Taylor’s, 47500 Subang Jaya, Selangor.
Tel.: 03-5629 5333
Fax.: 03-5629 5522